LILLY GROVE SPECIAL UTILITY DISTRICT

7435 FM 1638 NACOGDOCHES, TX 75964

OFFICE PHONE: 936-569-9292 EMAIL: LGWATER@GMAIL.COM

WEBSITE: www.lillygrovesud.com

ANNUAL NEWSLETTER & CONSUMER CONFIDENCE REPORT FOR 2025

(MUST BE ISSUED ANNUALLY BY JULY 1ST)

Enclosed is our Consumer Confidence Report for 2025. This report is our opportunity to inform you about our operations and the quality of the water that we provide. If you have questions or need additional information about our water system, please call or visit the office (address and telephone number provided at the top of this letter).

BUSINESS OFFICE OPERATIONS: Our office is open Tuesdays, Wednesdays, and Thursdays from 9am until 5pm and is closed for lunch from 1-2pm each of those days. For billing questions please call the office during business office hours or send an email to the email address listed at the top of this letter.

BILLING: Lilly Grove SUD offers a variety of convenient payment options for our customers. Simply choose the option that best suits your needs. Your bill is due by the 15th of each month. There will be a late charge applied if your bill is not paid by the 15th. Any past due bill is subject to disconnection on the last Tuesday of each month. If your service is disconnected due to non-payment then you will be charged a $50 disconnection fee (effective June 2024). ****Please read the front and back of your bills each month for important information. *****

Payment Drop-off Location: You may pay your bill in person at our office, during office hours, or via the drop slot located on the front door. We accept checks and money orders. **Please note that we do not accept cash at the office.** Our office hours are Tuesday, Wednesday, & Thursday from 9-5 and we are closed for lunch from 1-2pm. Our office address is listed above.

Mail Your Payment to the Office: If paying by check or money order through the mail, please write your account number in the memo line of your check or money order and send all payments with your payment coupon. To avoid late fees, please mail your payment at least five-seven business days before the due date specified on your bill.

Automatic Bank Draft: The no additional cost and worry-free way to pay your water bill. With this service, the amount of your monthly bill is automatically deducted from your bank account on the 15th of each month and credited to your utility account. There is no set-up fee or monthly charge associated with this method of payment. To set up Automated Bank Draft, simply download and fill out the ACH Recurring Debit Form located in the Forms & Reports Section of our website and drop it off or mail it to our office, along with a voided check. Or stop by the office with your checking account information and we can assist you.

Payment By Credit or Debit Card with Nexbill Pay: You can pay your bill by credit or debit card 24 hours a day by calling 1-888-611-9160. Customers wishing to have the convenience of paying and viewing billing information online will need to create an account by following the link on our website (website listed at top). Please note that NexbillPay charges $2.50 per transaction for $0.01-$200.00 and 2.75% per transaction for $200.01-$5,000.00 for credit/debit card transactions on their system.

Payment Through your Financial Institution with Online Bill Pay: Many financial institutions such as major banks offer their customers the ability to pay their bills via an online bill payment service (through your bank's website). Typically, these services debit the customer's checking or savings account and then the issuing bank will cut a check and mail it to the office location to pay the bill. Depending on the financial institution, they may or may not charge a fee for the service. PLEASE NOTE- Payments may take up to seven business days to arrive by mail at the office. Please consult with your bank for more information.

OWNER RESPONSIBILITY- please be sure that you have located the shut off valve on your side of the meter, if you do not have a shut off valve installed on your side of the meter, please call a plumber to have one installed ASAP. If you call the office and request us to turn off the water to your home, you will be charged a $50 disconnect charge on your bill.

WATER EMERGENCIES: If you have a leak on your side- please do not call the operator or field technician - it is your responsibility. Your home should have a shut-off valve installed on your side of the meter. If needed, we will come out to turn the water off at our side of the meter. If your home does not have a shut-off valve, please contact a plumber to have one installed. Once the water goes through the meter, it is your water and you must pay for the water. If you have a water emergency, please call our operator ZACHARIAH MOBLEY at 1-936-715-8191.

REMEMBER TO CALL BEFORE YOU DIG: **Call 811 AND our office before you dig** to ensure that you do not hit a water line, if you do not contact us and you hit a water line then you will be billed for the time, water, and equipment that are used to make the necessary repairs.

BOIL WATER ALERTS AND NOTIFICATIONS: If you would like to receive email and text notifications, please go to our website and subscribe (website info listed at the top of this letter). Boil water notices are posted on our website, emailed, sent by text, posted on our Facebook page, and submitted to our local news channel for TV notification.

ONE METER PER RESIDENCE IS REQUIRED: Each residence must have its own water meter. You must contact our office to see if there are meter connections available in that area before you build or add any additional dwelling.

TAMPERING WITH METERS IS ILLEGAL- If Lilly Grove SUD finds that your meter has been tampered with, you will be charged a $100 tampering fee and/or may face criminal charges.

METER BOX/LID REPLACEMENT: If your meter box lid must be replaced due to damage (from mowing, etc.) there will be a $35 charge added to your bill.

LEAD SERVICE LINE INVENTORY: We have developed a lead and copper service line inventory. To access the master copy of the inventory, please visit our office at 7435 FM 1638 Nacogdoches, Texas 75964 and/or contact Nichol Daniel at 936-569-9292 or email us at lgwater@gmail.com

LILLY GROVE SPECIAL UTILITY DISTRICT BOARD OF DIRECTORS: Lilly Grove SUD is managed by a Business Manager (Nichol Daniel) and governed by the LGSUD Board of Directors. In 2026 three board members seats will expire and the seats will be up for election/re-election. If you would like information on that process, please visit https://www.lillygrovesud.com/board-election-2026

LILLY GROVE SPECIAL UTILITY DISTRICT BOARD MEETINGS: Board meetings are open to public attendance. The board of directors meet monthly on the second Tuesday of the month at the office (address listed above) at 6pm. Monthly agendas and meeting minutes are posted on the website and on the payment window at the office.

Annual Drinking Water Quality Report

LILLY GROVE SUD

Public Water System ID: TX1740014

We are pleased to present to you the Annual Water Quality Report (Consumer Confidence Report) for the year, for the period of January 1 to December 31, 2025. This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water. Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (936) 569-9292.

For more information regarding this report, contact: Nichol Daniel (Business Manager) Phone: 936-569-9292 or by Email: lgwater@gmail.com

Sources of Drinking Water

LILLY GROVE SUD is Ground water.

Our water source(s) and source water assessment information are listed below:

Source Name		Type of Water	Report Status	Location
1 - PLUGGED	LILY GROVE	Ground water	NO	plugged
2 - PLUGGED	FR 343 / E OF FM 275 (OLD NAT WELL)	Ground water	NO	plugged
3 - CR 811 / STANDPIPE	CR 811	Ground water	YES	https://gisweb.tceq.texas.gov/swat/
4 - NEAREST GATE / CR 811 STANDPIPE	NEAREST GATE / CR 811 STANDPIPE (15' FRO	Ground water	YES	https://gisweb.tceq.texas.gov/swat/
5 - OLD TYLER RD PLANT	FM 1638	Ground water	YES	https://gisweb.tceq.texas.gov/swat/
6 - NAT PLANT	FM 343	Ground water	YES	https://gisweb.tceq.texas.gov/swat/
8 - MARTIN RD	CR 811	Ground water	YES	https://gisweb.tceq.texas.gov/swat/

Emergency/Supplemental Water Sources

We have an interconnect with the City of Nacogdoches and can receive water from them in an emergency. We purchased 0 gallons of water from Nacogdoches in 2025. Most of the City of Nacogdoches' water comes from Lake Nacogdoches, and some from wells in the Wilcox Aquifer. Water quality information may be obtained from them by calling the City of Nacogdoches Water Utilities Department at 936-564-5046.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least some small amounts of contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic Contaminants - such as salts and metals, which can be naturally occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
Organic Chemical Contaminants – including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
Radioactive Contaminants – which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.
Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. LILLY GROVE SUD is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact LILLY GROVE SUD at 936-569-9292. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at https://www.epa.gov/safewater/lead.

A service line inventory has been prepared and can be accessed by visiting our office at 7435 FM 1638 Nacogdoches, Texas 75964.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.
Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Avg: Average - Regulatory compliance with some MCLs are based on running annual average of monthly samples.
RAA: Running Annual Average.
LRAA: Locational Running Annual Average.
mrem: millirems per year (a measure of radiation absorbed by the body).
ppb: micrograms per liter (ug/L) or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm: milligrams per liter (mg/L) or parts per million - or one ounce in 7,350 gallons of water.
picocuries per liter (pCi/L): picocuries per liter is a measure of the radioactivity in water.
na: not applicable.

Disinfectant Residual

All public water systems in Texas are required to disinfect drinking water to ensure control of microbial contaminants. Disinfectants are water additives used to control microbes.

Disinfectant	Year	Average Level	Unit	Range	MRDL/MRDLG Goal
Chlorine	2025	1.48	Mg/L	.5-3.6	4/4

Regulated Contaminants

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Lead and Copper	Period	90TH Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low - high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2022 - 2024	0.3	0 - 0.606	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2022 - 2024	0	0 - 5.34	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	7435 FM 1638, NACOGDOCHES	2025	17	16.6	ppb	60	0	By-product of drinking water disinfection
TTHM	NE FM 1638/WESTWARD DR, NACOGDOCHES	2025	52	51.7	ppb	80	0	By-product of drinking water chlorination

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
BARIUM	6/25/2025	0.035	0.035	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
DIBROMOCHLOROMETHANE	6/25/2025	10.3	0 - 10.3	UG/L	N/A	0.06	May form when chlorine reacts with other naturally occurring substances in water, such as decomposing plant material
FLUORIDE	2/22/2024	0.089	0.0334 - 0.089	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE	6/25/2025	0.0269	0 - 0.0269	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Radiological Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
COMBINED RADIUM (-226 & -228)	6/24/2021	1.5	1.5	pCi/L	5	0	Erosion of natural deposits

There are no additional required health effects notices.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Notice of Violation: Revised Total Coliform Rule Monitoring RTCR (monthly samples) 1/1/2026-1/31/2026
Monitoring Requirements Not Met For: LILLY GROVE SPECIAL UTILITY DISTRICT
Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.
We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 1/1/2026-1/31/2026 we did not complete all monitoring or testing for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What does this mean?

This violation means that the LGSUD water system failed to verify water quality by taking the monthly samples to the laboratory, but it does not automatically indicate contamination.

What should I do?

There is nothing that you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you within 24 hours.

What is being done?

We collected every required coliform sample in February 2026 and LGSUD is no longer in violation. For more information please contact Zac Mobley (Operator) at 936-715-8191 or by email at lgwater@gmail.com or by visiting the office at 7435 FM 1638 NACOGDOCHES, TX 75964
Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.
This notice is being sent to you by LILLY GROVE SUD. PUBLIC WATER SYSTEM ID# TX1740014 DATE DISTRIBUTED 5/19/2026